



IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Ajay Rajkumar

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ORIGINALLY FILED

CASE 5

Serial No. 09/315621

Group Art Unit 2176

Filed May 20, 1999

Examiner R. Singh

Title Database With Linked Audio File

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Technology Center 2100

ASSISTANT COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

SIR:

Enclosed is an amendment in the above-identified application.

NO ADDITIONAL FEE REQUIRED

In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit Deposit Account No. 12-2325 as required to correct the error.

Respectfully,

Irena Lager, Attorney
Reg. No. 39,260
908-582-2188.

Date: August 30, 2002

Docket Administrator (Room 3J-219)
Lucent Technologies Inc.
101 Crawford's Corner Road
Holmdel, NJ 07733-3030

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2176
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IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

COPY OF PAPERS
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Patent Application

Inventor(s): Ajay Rajkumar

Case: 5

Serial No.: 09/315,621

Filed: May 20, 1999

Title: Database With Linked Audio File

Group Art Unit: 2176

Examiner: Rachna Singh

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WASHINGTON, D.C. 20231

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AMENDMENT

In response to the Office Action dated June 5, 2002, please amend the above-identified application by replacing certain claims as shown below. The computer-redlined version of the changes made to these claims is attached for your review.

IN THE CLAIMS:

Replace claim 1 as follows:

Replacement claim 1:

1 (amended). A method for linking an audio file to a database, the method comprising the steps of:

- obtaining a client identifier during a client contact;
- accessing a record in the database using the client identifier;
- recording at least a portion of the client contact as the audio file;
- storing the audio file on a recording media; and
- linking the audio file to the record.

Unchanged claim 2:

2. The method according to claim 1, wherein the step of linking the audio file to the record comprises storing a pointer to the audio file in a field of the record.